SMART WATER METERING

HOW DO I PAY?

ballinawater.com.au

ballina water

To make payment for you smart metering services you will need to combine the cost of installation (if not already installed) AND the annual subscription fee. To pay online via Council's online services, follow the steps below.

» Step 1

Check what payments are required (this amount will be in your email from Ballina Shire Council).

Example:

Item	Account	Amount
Smart metering installation	413.XXX.XXX.1	$450
Smart metering annual registration	413.XXX.XXX.1	$20

» Step 2 - Add the cost of your device/s installation to your cart

Visit **ecouncil.ballina.nsw.gov.au/eservice.** Select 'Pay' under Smart Metering Installation. Note: if your smart meter/s are already installed ignore this step and skip to step 3.

Receipt Types

Rates & Charges Notice	Smart Metering Installation	Smart Metering Annual Registration	Food Premises Inspection Fee
Pay	Pay	Pay	Pay

Health Premises (Skin Pen, Beauty,Hair)	Public Swimming Pool/Spa Registration
Pay	Pay

» Add your reference (account) number and hit 'Next' (this would also be in your email from Ballina Shire Council).

» The cost of installation for your smart metering device will appear. Note: if you are installing more than one device you will need to manually change this amount.

Item Selection

SMART METERING INSTALLATION

Account   413.2017.00000001.001

Next

Account Details

Module   Smart Metering Insta
Account   413.2017.00000001.001

‹ Back to Smart Metering Installation Search

Amount

Amount $ 150.00

Submit

» Now 'Add item' the installation cost to your cart.

Shopping Cart Items

Smart Metering Insta	413.2017.00000001.001	$150.00	☑

[Pay] [Delete] [Clear Cart]

[Add Item]

» Step 3 - Add the cost of your 12-month subscription

Our 12-month subscription is an optional service that gives you access to your water usage data via email. This needs to be renewed annually. To add the cost of the annual subscription to your cart, simply select 'Smart Metering Annual Registration' and repeat the above process again using the same reference number provided to you.

» Step 4 - Check out and complete the payment

Our 12-month subscription is an optional service that gives you access to your water usage data via email. This needs to be renewed annually. To add the cost of the annual subscription to your cart, simply select 'Smart Metering Annual Registration' and repeat the above process again using the same reference number provided to you.

Shopping Cart

ℹ **Instructions**

This option allows you to pay multiple accounts in a sing
• Select the first account you wish to pay from the follo
adding additional accounts to your shopping cart.
• Select View Shopping Cart at any time during your m
accounts you have selected and to pay these acounts.

[View Shopping Cart]

Your cart should now be full and you can complete your transaction. To do this, click 'Pay' and follow the prompts to the payment page.

Please note the account numbers and costs within this factsheet are an example only.

Shopping Cart Items

Smart Metering Insta	413.2017.00000001.001	$150.00	☐
Smart Metering Servi	413.2017.00000001.001	$20.00	☐

[Pay] [Delete] [Clear Cart]